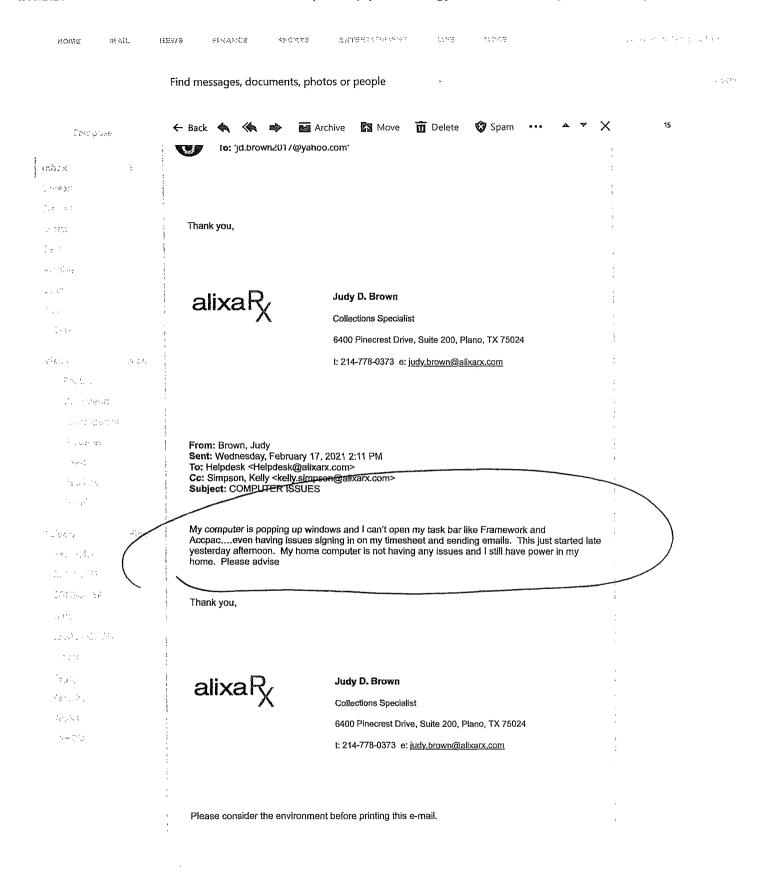
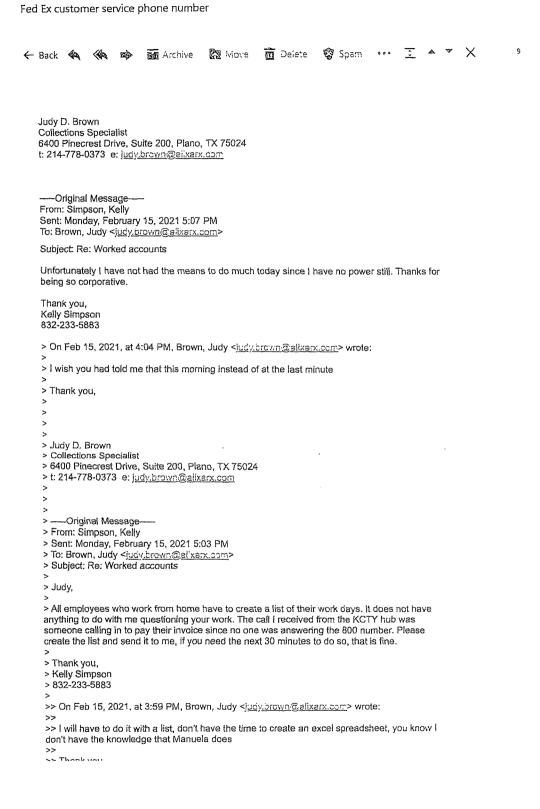
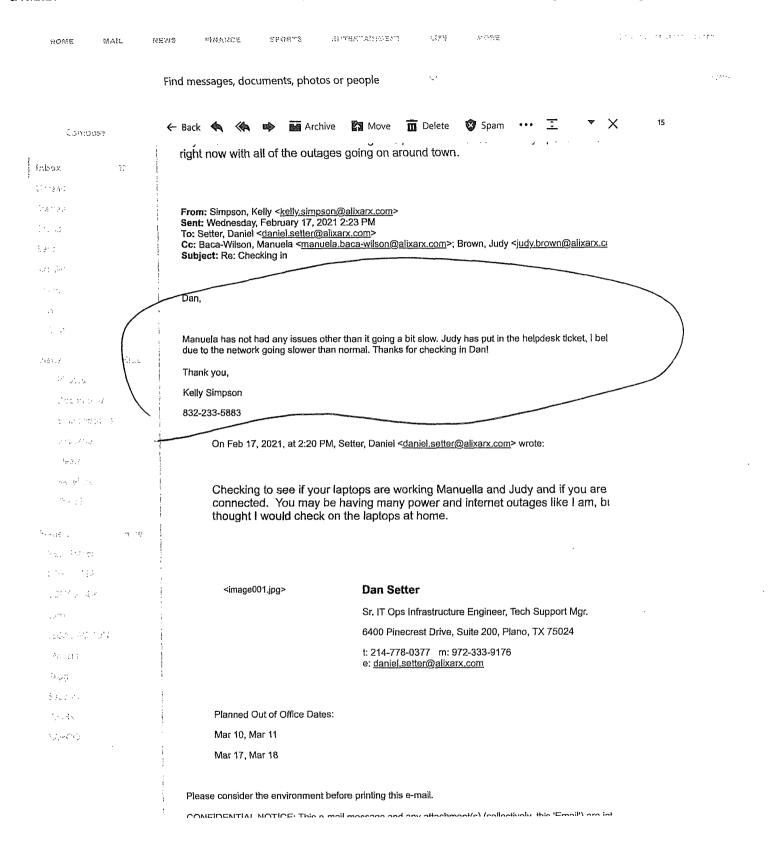
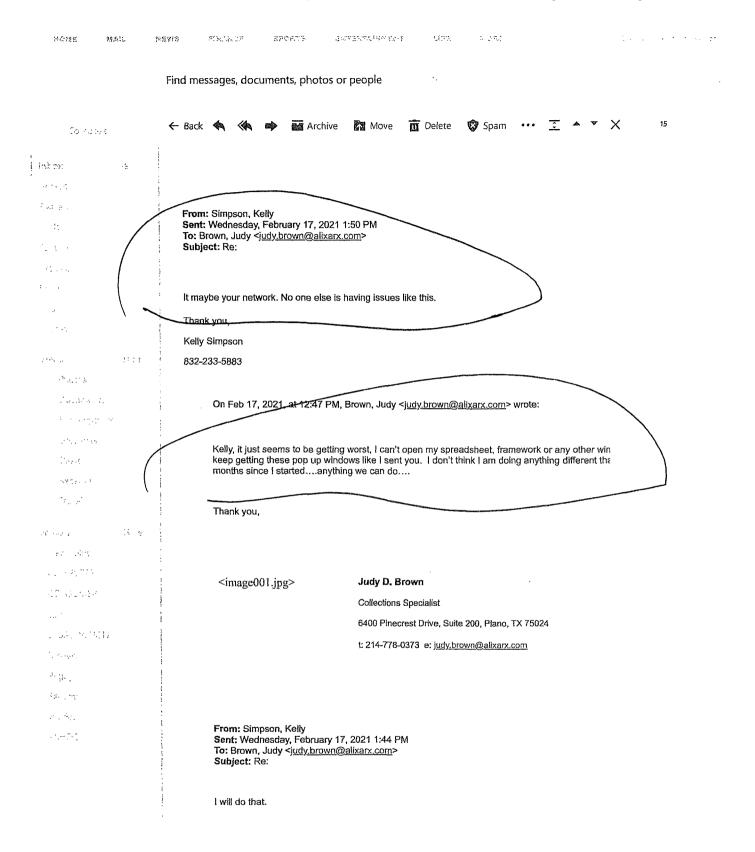
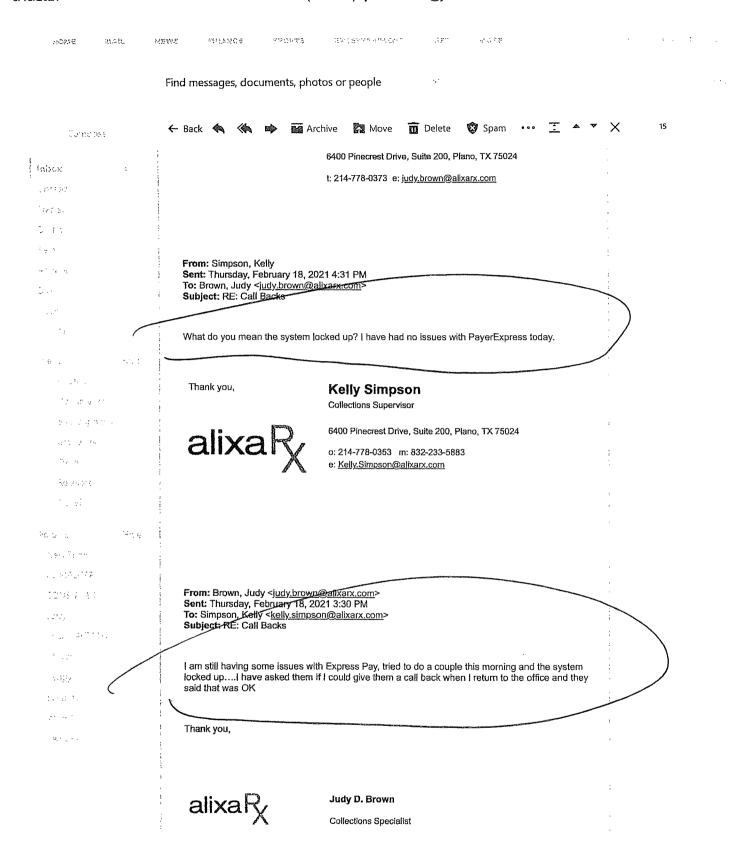
# EXHIBIT C











## Brown, Judy

From:

Brown, Judy

Sent:

Friday, March 5, 2021 8:58 AM 'id.brown2017@yahoo.com'

Subject:

FW: Accounts Worked

Thank you,



Judy D. Brown
Collections Specialist

which theorems of the country of the  ${\rm Constant}$ 

2 214 773-031 / e. judy.brown@alixarx.com

From: Brown, Judy

**Sent:** Tuesday, February 16, 2021 10:40 AM **To:** Simpson, Kelly < kelly.simpson@alixarx.com>

Subject: RE: Accounts Worked

It's not my fault you can't access the "S" drive and because of that I shouldn't have to do "double" work

Thank you,



Judy D. Brown

Collections Specialist

SARE Prepriesulative, Public Control of Superinger

1. 214-378-6313 et judv.brown@aikarx.com

From: Simpson, Kelly

**Sent:** Tuesday, February 16, 2021 10:25 AM **To:** Brown, Judy <<u>iudy.brown@alixarx.com</u>>

Subject: RE: Accounts Worked

I need to know what exactly your workday looked like. The accounts you researched, called and spoke with anyone.

Thank you,



# **Kelly Simpson**

Collections Supervisor

F460 Bit recrease Diffrey, Blacks (2001 Hillshop) (18, 128) 128 (2010) 144 (192-3953) | Ff (370-323) 58 (18, 10) | Kelly, Simpson@alixarx.com

#### 3/9/2021

FW: Checking in

From: Brown, Judy (judy.brown@alixarx.com)

To: jd.brown2017@yahoo.com

Date: Monday, March 8, 2021, 02:23 PM CST

Thank you,



# Judy D. Brown

Collections Specialist

6400 Pinecrest Drive, Suite 200, Plano, TX 75024

t: 214-778-0373 e: judy.brown@alixarx.com

From: Setter, Daniel

**Sent:** Monday, March 8, 2021 3:17 PM **To:** Brown, Judy <judy.brown@alixarx.com>

Subject: FW: Checking in

From: Setter, Daniel

Sent: Wednesday, February 17, 2021 4:09 PM
To: Simpson, Kelly < kelly.simpson@alixarx.com >
Cc: Brown, Judy < judy.brown@alixarx.com >

Subject: RE: Checking in

Kelly,

I've connected to Judy's home laptop to run diagnostics and assess the situation.

3/9/2021

Her network speed is blazing at 700 download and 250 upload, it is not network speed. The CPU and memory on her laptop look great, at a 30% threshold. I would worry if it was at 75% but nowhere near that so it is not a process or lack of horsepower on her laptop.

Judy is questioning some of the behavior of Excel icons and a new word doc and why certain things automatically launch and popups that hover over them. There is not much I can do from an IT perspective on that. I suggested that the nuances Judy is having with her icons and word docs that she reviews with you in person on Monday. In the meantime I suggested that Judy soldiers on. It has been a difficult week and all of us have to make do. It has not been perfect.



### Dan Setter

Sr. IT Ops Infrastructure Engineer, Tech Support Mgr.

6400 Pinecrest Drive, Suite 200, Plano, TX 75024

t: 214-778-0377 m: 972-333-9176 e: daniel.setter@alixarx.com

Planned Out of Office Dates:

Mar 10, Mar 11

Mar 17, Mar 18

From: Brown, Judy <judy.brown@alixarx.com>
Sent: Wednesday, February 17, 2021 2:36 PM
To: Setter, Daniel <daniel.setter@alixarx.com>

Subject: RE: Checking in

I should also add I worked from home for a time with SBA and had no issues with their laptop I set up with Froniter

Thank you,